



Risk Level Plan

Current Level: Moderate-Risk

Citizens Health is committed to the safety & well-being of our community & staff. We are working diligently to prepare and respond to the increase in Coronavirus (COVID-19) in KS. Therefore, we have developed a Risk Plan that includes 3 Risk Levels: Low, Moderate, & High. We are currently in the Moderate-Risk Level. If we were to move to the High-Risk Level, we encourage you to become familiar with the changes of procedures so we can quickly begin implementing the new guidelines. While we realize these temporary steps may result in some inconvenience to family members and other visitors, we appreciate your understanding and support.

Below are the procedures for the hospital: **Citizens Medical Center**

OPERATIONS	MODERATE-RISK	HIGH-RISK
Status	1 case in Thomas County or adjacent county	Multiple cases spread within Thomas County & Adjacent counties
Entrance/Exit	Front, ER, & OB doors Front door hours: Monday-Friday: 7am-7pm. After hours & weekends use the ER entrance	Front doors CLOSED a. Hospital patients access through the ER door b. Labor & delivery access through OB door
Valet Services	Discontinued	Discontinued
Patients <i>*Any patient who has a cough, fever, shortness of breath or who has traveled recently, must call in ahead.</i>	a. No elective surgeries b. Outpatients are seen on case by case basis	a. No elective surgeries b. No Outpatient services
Visitors <i>*Any visitor who has a fever or other flu-like symptoms will NOT be allowed in the facilities.</i>	No Visitors Exceptions Include: a. 1 support person for labor & delivery patients for duration of stay, can come & go b. 1 parent or guardian at a time for patients younger than 18 c. Outpatients: 1 support person for patients with disabilities or physical impairments needing assistance, must have prior approval	No Visitors Exceptions Include: a. 1 support person for labor & delivery patients for duration of stay, cannot come & go b. 1 parent or guardian for patients younger than 18 during duration of stay